

Showroom Assistant, Chelsea Flagship Store, SW3
Benjamin Moore UK, operated by Shaw Paints Ltd

We are currently recruiting for number of permanent full-time and part-time Showroom Assistant roles at our new flagship store in Chelsea, SW3, which will open in September 2017.

This is an opportunity for talented individuals with a passion for colour, interior design and customer service to join our dynamic, friendly and respected family business at an exceptionally exciting time, as we make our mark on the London market.

Benjamin Moore is a leading North American decorative paint brand and is widely regarded as a worldwide leader in colour and design. Benjamin Moore is famous for the exceptional beauty of its colours and for producing the finest quality paint products.

As part of a global expansion programme, the Benjamin Moore brand was first launched in the UK in September 2015, by our company, Shaw Paints Ltd. We are the exclusive UK distributor for the brand and go to market as Benjamin Moore UK.

After almost 2 years of rapid expansion in the UK market, we are now opening a flagship store in the heart of the design district in Chelsea. The new store will be a focal point for the brand and will attract Interior Designer and homeowner customers from across London and beyond. The Benjamin Moore Chelsea Showroom will become renowned as a centre for exceptional colour, design and technical expertise.

We are looking for professional, personable and enthusiastic individuals to join our showroom team, which will be tasked to achieve the financial objectives of the showroom, deliver the highest levels of customer service and maintain exceptional store standards.

The ideal candidate will have a track record of delivering sales and outstanding customer service in a retail environment, preferably in an interiors-related field. They will have strong communication skills, both verbally and in written communication, and be comfortable conversing with homeowner, Professional Decorator and Interior Designer customers.

Both full-time (39.5hrs per week) and part-time (minimum 20 hours per week) roles are available, offering a competitive salary, company pension and 25 days holiday annually (full time, or pro-rata for part time roles). The roles report into the Showroom Manager.

Key Responsibilities:

- Supporting the Showroom Manager to deliver the financial objectives of the showroom
- Supporting homeowner, interior designer and professional painter customers in colour and product selection.
- Fulfilling customers' orders and handling cash and credit transactions.
- Ensuring the Showroom is always fully stocked and exceptionally well presented.
- Always maintaining a professional and courteous approach.
- Working with Headquarters team to maintain service levels.

Key requirements:

- Experience in a retail sales environment
- Keen interest in colour and interior design
- Excellent communication and customer service skills
- Ability to work under pressure to meet deadlines
- Ability to work well as part of a team
- Adaptability and positive attitude
- Strong attention to detail and organisation skills.
- Strong IT skills
- Excellent written and verbal English

Closing date : 29th September 2017

If you are interested in applying for this position, please email your CV to careers@shawpaints.co.uk. Please state in your covering letter whether you are interested in a part-time or full-time role. To find out more about Benjamin Moore and Shaw Paints, visit www.benjaminmoorepaint.co.uk.